

AbiButton quick start guide



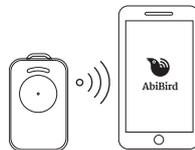
01 Download AbiBird app

-  For iPhones download from the App Store.
 For Android phones download from Google Play.
- Open the app and tap **START**. You'll be prompted to create an account. You'll need your email address and a 6-digit password.
- When you receive an email titled 'Welcome to AbiBird', open the **Validate Email** link.
- Return to the app, log-in and allow notifications.



02 Connect a new AbiButton with app

- On the *Devices* page, tap **CONNECT** button.
- Select **AbiButton**.
- Enter the **serial number** of your AbiButton, (it starts with NBO..), tap **CONNECT** (iPhone) or + icon (Android) and wait for the app to connect to the AbiButton.
- Name the AbiButton e.g. Mum's AbiButton.
- Press the AbiButton, it will **flash red 5 times**.
- A short time later, the AbiButton will **flash green +8 times**, this confirms a message was sent successfully. If it **flashes red and green 8+ times**, the message has failed to send, retry by pressing the AbiButton again.



Error messages

If you receive an error message **Invalid Serial Number** or **Already in Use**, check the serial number and try again. If you receive an error message about a **Network Connection Error**, wait a while and try again.

If the problem persists, contact our Support Centre.

Adjusting Location Update Frequency settings

By default, the location is updated every 4 hours, which will provide you with 12+ months battery life.

You can change this setting by:

- On the *Map* page, tap **Status**.
- Tap **Location Update Frequency**.
- Select how often you want to receive location updates.

NOTE: Selecting a shorter frequency will reduce the battery life of the AbiButton (e.g. 2 hrs = 6 mths and 1 hr = 3 mths). The frequency will show as changed on the app after the next planned update or immediately if the AbiButton is pressed.

03 Take Action and View History

- When the AbiButton is pressed the *Map* page on the app opens, showing the estimated location and actual time the AbiButton was pressed. It will not show the location if it cannot find a local Wi-Fi reference point.
- The yellow **TAKE ACTION** button on the *Map* page becomes active whenever the AbiButton is pressed.
- To accept the request, tap **TAKE ACTION**.
- To view the **History** panel at the bottom of the map page, tap or slide the arrow icon.

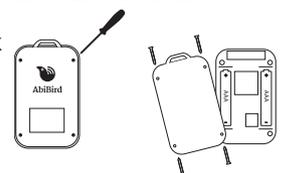
04 Ensure app notifications are ON

- On the app's *Devices* page, tap **Accounts** (bottom right for iPhone) or menu ☰ (top left for Android) and select **Notifications**.
- Check **Email** and/or **Push Notifications** are turned **ON**.
- You might need to change your phone settings to ensure notifications remain on your screen until you view or remove them.
- To return to *Accounts* page, tap top left arrow (iPhone) or menu (Android).
- To return to the *Devices* page, select **Devices**.

Replacing Batteries

The AbiButton will send a 'low battery alert' to the app when the batteries have 20% power remaining and a 'critically low battery alert' when they reach 5% power. We recommend changing the batteries when the first alert is received.

Remove the four screws on the back of your AbiButton, and install new batteries. Replace back of device.



NOTE: When replacing the batteries and to minimise the risk of compromising the airtight seal, ensure the rubber seal is positioned without kinks or bends and the screws are tightened correctly.